

7529

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

3/A
6-17-03
OK

Applicant: Jim Beck III Art Unit: 2655

Serial No.: 09/484,140

Filed: January 18, 2000

For: AUTOMATIC CALL DISTRIBUTOR
WITH LANGUAGE BASED ROUTING
SYSTEM AND METHOD

RECEIVED

JUN 16 2003

Attorney
Docket No.: 77529

Technology Center 2600

AMENDMENT AAssistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of March 14, 2003,
please amend the above-identified application as follows:

In the claims:

Amend claim 1 to read as follows:

A
1. A method of determining a language of a call handled by an automatic call distributor, such method comprising the steps of:

b
detecting the call;
sampling an audio portion of the call;

AMENDMENT TRANSMITTAL LETTER (Large Entity)

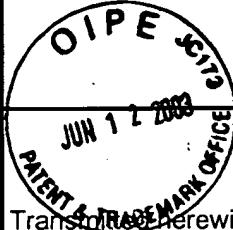
Applicant(s): Jim Beck III

Docket No.

6065-77529

Serial No.
09/484,140Filing Date
01/18/2000Examiner
Opsasnick, Michael N.Group Art Unit
2655

Invention: AUTOMATIC CALL DISTRIBUTOR WITH LANGUAGE BASED ROUTING SYSTEM AND METHOD

TO THE ASSISTANT COMMISSIONER FOR PATENTS:

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Transmit herewith is an amendment in the above-identified application.

JUN 1 6 2003

The fee has been calculated and is transmitted as shown below.

Technology Center 2600

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	24 -	24 =	0	x \$18.00	\$0.00
INDEP. CLAIMS	4 -	4 =	0	x \$84.00	\$0.00
Multiple Dependent Claims (check if applicable)		<input type="checkbox"/>			\$0.00
					\$0.00
					\$0.00

- No additional fee is required for amendment.
- Please charge Deposit Account No. in the amount of
A duplicate copy of this sheet is enclosed.
- A check in the amount of to cover the filing fee is enclosed.
- The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 03-2470
A duplicate copy of this sheet is enclosed.
- Any additional filing fees required under 37 C.F.R. 1.16.
- Any patent application processing fees under 37 CFR 1.17.

Signature

Jon P. Christensen
Reg. No. 34,137

Dated: June 9, 2003

I certify that this document and fee is being deposited on 6/09/2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Signature of Person Mailing Correspondence

Abby Boone

Typed or Printed Name of Person Mailing Correspondence

CC: